



# **National Finance Center Customer Notification**

**Date of Notification:** October 15, 2010

**Subject:** Monthly Operation System maintenance Oct. 16 for EMPOWHR

**Database/Customer(s) Affected:** EMPOWHR

## **Dear Customer:**

The monthly Operation System (OS) maintenance will begin at 1 p.m. CST this Saturday, Oct. 16 for all servers located at George Washington Carver Center (GWCC). The servers which will be unavailable from 1 p.m. CST on Saturday to approx 1 a.m. CST on Sunday will affect the development, Test, Quality Assurance, User Acceptance Testing, and Training environments. Please plan any weekend activity around this maintenance schedule.

The OS maintenance for the Production servers (KC) will start at 6 p.m. CST this Saturday, Oct. 16 and the systems should be back online by Sunday, Oct. 17 at 6 a.m. CST. The Sunday special return feeds will be run at 8 a.m. CST.

DRA-M5-11-016

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### **“Tip of the Week”**

Agencies please remind your employees that pay period 25 will be the final pay period for TSP contributions and TSP Catch-up contributions, to count as 2010 contributions for tax purposes for the 2010 tax year.